

Symmetry Medical Ireland



Cork-based medical device manufacturer Symmetry Medical Ireland required a system to effectively manage their quality control processes. They chose Q-Pulse, a compliance management solution from Gael Ltd, to help them achieve and maintain compliance with industry standards and regulations including ISO 9001 and ISO 13485.

Symmetry Medical is a worldwide leading provider in the design and manufacture of implants, instruments and cases for companies in the medical device sector. Symmetry Medical Ireland recently achieved ISO 13485 certification and as a result, consistently and effectively managing their compliance activities was imperative for Symmetry Medical to maintain this regulatory requirement.

Alan O'Brien, Senior QA Engineer at Symmetry Medical Ireland commented: *'We required a centralised system to help us manage document control, CA/PA, calibration/maintenance, audits and suppliers within Symmetry Medical that was easy to use and provided good traceability and a systematic approach to organising work. Q-Pulse not only met these criteria, but was also competitively priced – an important factor for us in choosing the system.'*

Within Symmetry Medical Ireland, key departments using Q-Pulse include the Quality & Engineering Department. They have transferred all their documents into Q-Pulse, where previously a paper-based system was used to manage this. In addition, the Production Team also uses Q-Pulse for completing assets in the maintenance schedule and for effectively managing their documents – activities performed manually in the past.

Alan adds: *'Q-Pulse provides us with a single integrated system which enables us to manage and maintain compliance with ISO 13485 and ISO 9001. As a result, our regulatory processes and procedures are now much more organised, systematic and regulation-friendly. The company would eventually like more users and Departments using Q-Pulse, and we are looking at the Training and People modules as possibilities for future use.'*

'Q-Pulse has helped Symmetry Medical tremendously in achieving our ISO 13485 certification and I don't know where we'd be without it.'

“ **Q-Pulse provides us with a single integrated system which enables us to manage and maintain compliance with ISO 13485 and ISO 9001.** ”

Alan O'Brien
Senior QA Engineer
Symmetry Medical Ireland

**Contact us now on +44 (0) 1355 593400
or at medicaldevice@gaelquality.com, to find out how
Q-Pulse can help you to reduce your time, effort and
resource expenditure in achieving regulatory compliance.**