

Introduction to Q-Pulse

The essentials of Q-Pulse and how to use them

Purpose of the service:

- Enable new Q-Pulse users to gain a sound understanding of the system.
- Ensure that new Q-Pulse users are fully aware of the common features shared throughout the system.
- Enable new users to commence their usage of Q-Pulse based on a sound platform of knowledge.

Benefits for your organisation:

- The team implementing Q-Pulse will have a full, rounded understanding of the system's capabilities and how it will benefit the organisation.

Benefits for you as an individual:

- You will be clear on the areas of Q-Pulse to be used by your team and will be able to quickly utilise them.

You will learn how to:

- Access, review and revise controlled documents.
- Schedule, update and perform management system audits.
- Access and update your personal compliance activities.
- Raise non-compliances and perform corrective actions/preventive actions.
- Raise customers complaints and perform corrective actions.
- Establish a clear and systematic structure for the ongoing management of personal development activities.
- Build the foundations of a managed asset management system.

Who this service is for:

- Quality Managers.
- Quality Auditors/Engineers.
- Department Managers.
- Business Improvement Managers.

Entry requirements:

- Current Q-Pulse user with support contract.
- Sound understanding of the compliance activities within the organisation.
- Broadband internet connection verified by customer prior to training for WebEx training.



Course information

Duration: 1 Day.

Location: Gael training centre / Customer Premises / via WebEx.

Cost: Gael training centre – £350 per person. Customer premises – £995 plus expenses.
 WebEx – £995 / €1500 / \$2100.

WebEx duration: 3X2 or 2X3 hour courses. Plus 1 hour consultation on product capability to match training to suit your business needs.

Credit value:

Gael training centre – 3 per attendee.
 Customer premises – 10.

Follow-Up courses

Q-Pulse Administration Techniques

Take Q-Pulse to a new level by learning its administrative features.

Principles of effective CA/PA Management

Minimising incident exposure and maximising action results.

Streamlined Document Management

Managing documents without the paper mountain.

“ Having had Gael Ltd. perform our system upgrade and user training was clearly the right choice. ”

Gael Brain
Quality Manager
Air Austral