

Creating value through Auditing

Transforming audits from a compliance exercise into an organisational improvement tool

Purpose of the service:

- To create value through auditing by ensuring that audits are focussed on the identification of improvement opportunities.
- To free up the auditor's time to concentrate on improvement by streamlining the time-consuming administrative aspects of auditing.

Benefits for your organisation:

- Auditing will become the vehicle to identify potential improvements in systems, processes, equipment, materials and people.

Benefits for you as an individual:

- You will be able to demonstrate system compliance with minimum of overhead and disruption.
- Your auditing efforts will switch from demonstrating compliance to actively seeking improvement opportunities.

You will learn how to:

- Ensure that the root causes of audit findings are fully defined before corrective actions are implemented.
- Schedule, update and perform management system audits
- Ensure that findings of different types are managed through the most appropriate process flow.
- Ensure that audit actions requiring completion are visible, accessible and are performed in a timely, structured manner.

Who this service is for:

- Quality Managers.
- Audit Managers
- Auditors.
- Department Managers.
- Quality Engineers.

Entry requirements:

- Previously attended "Introduction to Q-Pulse course".
- Current Q-Pulse user with support contract.
- Sound understanding of your organisations audit management processes.
- Broadband internet connection verified by customer prior to training for WebEx training.



Course information

Duration: 1 Day.

Location: Customer Premises / via WebEx.

Cost: Customer premises – £995 plus expenses.
 WebEx – £995 / €1500 / \$2100.

WebEx duration: 3X2 or 2X3 hour courses. Plus 1 hour consultation on product capability to match training to suit your business needs.

Credit value:
 Customer premises – 10.

Follow-Up courses

Principles of effective CA/PA Management

Minimising incident exposure and maximising action results.

Maintaining Training & Competence Management Systems

Establishing a clear and systematic structure for the ongoing management of personal development activities.

“ From my experience of Gael during the various phases of our implementation I have found the training and support that they provide to be excellent. ”

Amedeo Sabbadin,
Quality Auditor and Q-Pulse Administrator,
Myair.